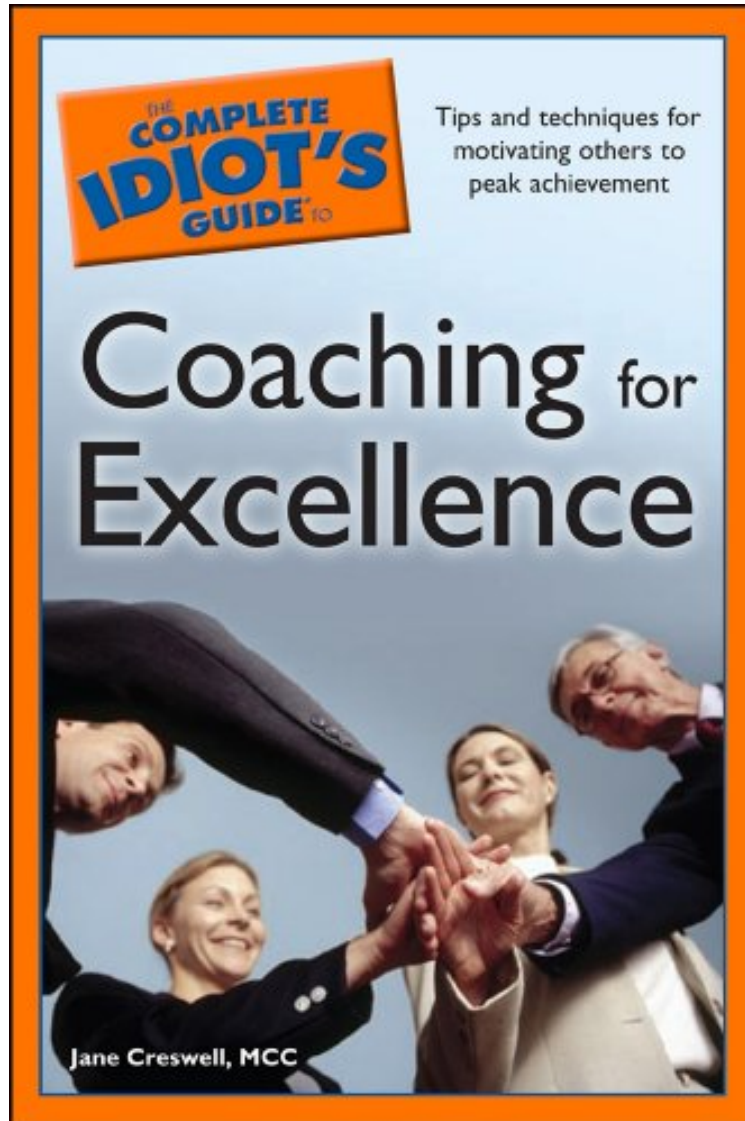


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# The Complete Idiot's Guide to Coaching for Excellence

Jane Creswell MCC

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About the Author Jane Creswell received her accreditation as a Master Certified Coach through the International Coach Federation, and founded the IBM Coaches Network, a group consisting of over 300 coaches across 26 countries. The founder and president of Internal Impact, a coaching consulting firm, Jane travels the world training corporate coaches.